

Fire in the home

STEP 1 ~

- Smoke detector or fire alarm activated, or fire observed
- **Do not try to put out the fire**



STEP 2



- Consider if you can evacuate the client. This may involve the use of a ResQue sheet for high complex clients, their wheelchair or standby assistance
- Immediately prepare to leave by packing the client's critical item (e.g. medication)
- Evacuate with the client and any critical items
Move to a safe location at least 200m away, ideally across a road and onto a driveway, and call 000
- If the client is unable to be moved, exit the home and away from the danger, and call 000 to advise emergency services of the fire and client inside
- **Do not re-enter the home**

STEP 3



- Call At Home Care to provide an update and for any support
- Wait for emergency services to arrive

STEP 4



- As soon as practicable, complete an incident report form in the At Home Care app

Further information is available in the **Working Safely in the Home** Book and the **Emergency and Disaster Plan** Guide available in the [At Home Care app](#).