

Extreme weather event

STEP 1 (more than 24 hours to event)



- Call At Home Care and discuss (with the client) options for temporary relocation
- Pack the client's critical items (e.g. medication) and prepare in the event you need to leave
- Visit [EmergencyWA](#) | [GetReadyQLD](#) | [EmergencyVIC](#) for updates or call the BOM Warning Line 1300 659 210

STEP 2 (6 - 24 hours to event)



- Secure any loose items around the property
- Close windows, curtains and blinds, stay away from windows
- Take the client's critical items and relocate to a safe location, or stay inside and monitor the emergency sites above or by calling the Bureau of Meteorology warning line

STEP 3 (less than 6 hours to event)



- Unplug all non-vital electrical appliances
- Stay inside and continue to monitor emergency services for updates
 - [EmergencyWA](#) | [GetReadyQLD](#) | [EmergencyVIC](#)
- If concerned for your safety, call At Home Care

STEP 4 (during event)



- Stay inside and away from windows and wait for the weather event to pass
- In the event of an emergency call 000

STEP 5 (after event)



- Call At Home Care to provide an update and for any post-event support
- As soon as practicable, complete an incident report form on the At Home Care app.

Further information is available in the **Working Safely in the Home** Book and the **Emergency and Disaster Response** Guidelines available on the [At Home Care](#) app.