

Extreme weather event

STEP 1 (more than 24 hours to event)



- Call At Home Care and discuss (with the client) options for temporary relocation
- Pack the client's critical items (e.g. medication) and prepare in the event you need to leave
- Visit [emergency.wa.gov.au](https://www.emergency.wa.gov.au) (WA) or [emergency.vic.gov.au](https://www.emergency.vic.gov.au) (VIC) for updates or call BOM Warning Line 1300 659 210

STEP 2 (6 - 24 hours to event)



- Secure any loose items around the property
- Close windows, curtains and blinds and stay away from windows
- Take the client's critical items and relocate to a safe location, or stay inside and monitor the emergency sites above or by calling the BOM warning line

STEP 3 (less than 6 hours to event)



- Unplug all non-vital electrical appliances
- Stay inside and continue to monitor [emergency.wa.gov.au](https://www.emergency.wa.gov.au) updates
- If concerned for your safety, call At Home Care

STEP 4 (during event)



- Stay inside and away from windows and wait for event to pass
- In the event of an emergency call 000

STEP 5 (after event)



- Call At Home Care to provide an update and for any post-event support
- As soon as practicable, complete an incident report form

Further information is available in the **Working Safely in the Home** Book and the **Emergency and Disaster Response** Guidelines available on the [At Home Care](#) app.

AHC.PR.011.2022.2

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